

# Making Apprenticeship WORK





## **Apprenticeship Department**



**Shonda Atwater Apprenticeship Manager** 



Goldie Gildehaus

Apprenticeship Workforce Coordinator



**Courtenay Wills Apprenticeship Workforce Coordinator** 

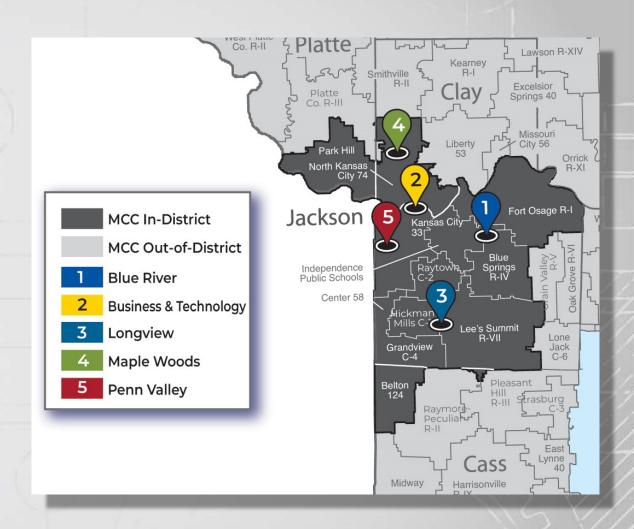
Debi Rice
Apprenticeship Workforce Specialist





#### MCC at a Glance

- Established in 1915
- 5 Campuses across the metro
- Serves more than 37,000 students
- Accredited by the Higher Learning Commission
- Hundreds of degreed and non-degreed programs







## Colliding Economic Pressures

Rate of Unemployment

KC rate is 3.6%, nearing total employment<sup>1</sup>

Skills GAP – only 50% of skilled needs are being met<sup>3</sup>

KC #1 in industrial transaction volume based on 2017 YOY growth rate<sup>2</sup>

Economic Growth

<sup>1</sup> US Bureau of Labor Statistics, May 2018



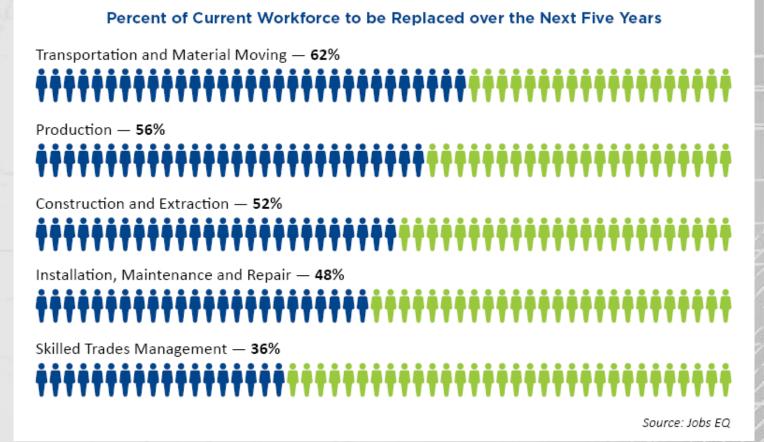


<sup>&</sup>lt;sup>2</sup> Integra Realty Resources, Jan 2018

<sup>&</sup>lt;sup>3</sup>Mid-America Regional Council, Feb 2017

### The Skills Gap Fundamentals.....

- Construction
  - Total workforce is 28,405
  - 5-year retirement rate
    20%
- Manufacturing
  - Total workforce is 28,005
  - 5-year retirement rate
    20%



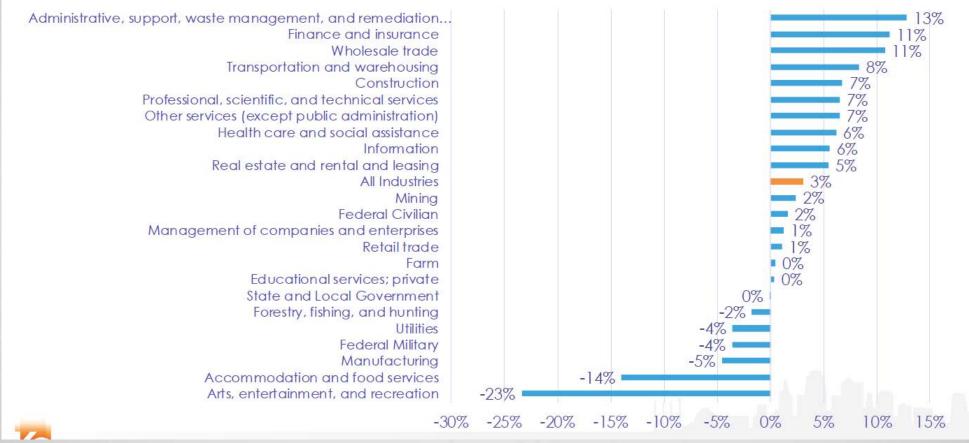
Mid-American Regional Council, Skilled Trades TIE. January 2019





## Strength of Recovery by Industry

June Baseline, Percent change from 2020 Q1 to 2025 Q4



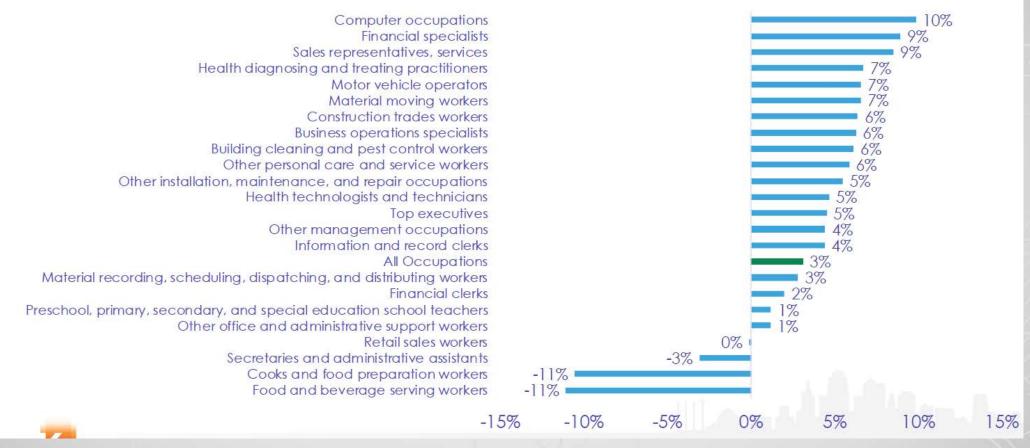
Greater KC Chamber webinar, MARC and KC Rising, 7/10/2020





### Strength of Recovery by Occupation

Percent change in employment 2020 Q1 to 2025 Q4









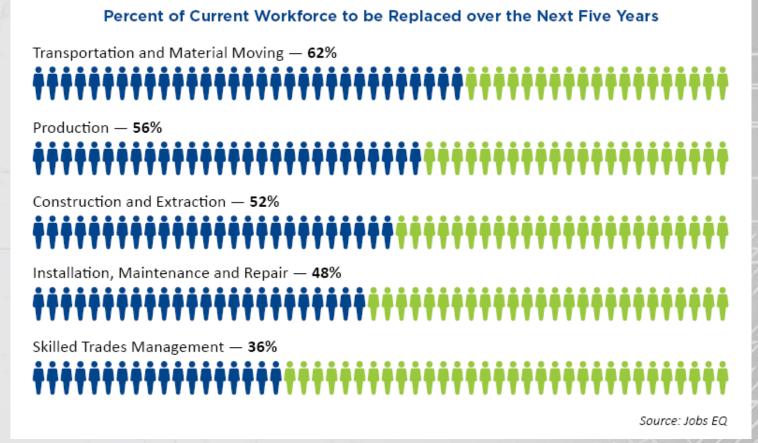
## ....Likely Will Not Change

#### Construction

- Total workforce is 28,405
- 5-year retirement rate
  20%

#### Manufacturing

- Total workforce is 28,005
- 5-year retirement rate
  20%



Mid-American Regional Council, Skilled Trades TIE. January 2019







#### Win for Business!

Grow long-term talent with immediate results.

#### Win for Students!

Comprehensive program combining classroom and on-the-job training.

#### Win for the KC area!

Reduce the skills gap and help grow the economy.





## MCC Apprenticeship Numbers

- 2017 started with 3 employers and 4 apprentices
- 2020
  - 64 MCC Sponsored Apprentices
  - 99 Ford/UAW Apprentices
  - 19 companies served
- Completion Numbers
  - Most apprenticeship programs are 3-4 years (defined by DOL)
  - Completed 2 journeyman, 14 expected to finish in 2020

























































YOUR COLLEGE. YOUR FUTURE.

#### Grant support + revenue generating tuition model = Long term sustainability



(MCC as the Intermediary)

MCC Partnered Articulated Agreements/Fast Track Degrees

Employer Sponsored (MCC as RTI provider)

**Union Sponsored** 

Federal DOL Apprenticeship

MO Dept. of Higher Ed. & Workforce Development





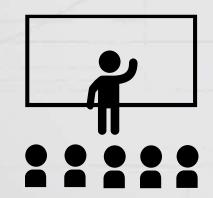
## What is Apprenticeship?



Employer
Designed &
Driven



Structured On-The-Job Learning



Job-Related Education



Wage Progression



Mentorship



Valued Credentials





## Long Term, MASTERY-LEVEL Training!

Apprenticeship is the **highest standard** of work-based learning with an emphasis on **rigor**, **mentorship**, **class-work** and **job training** while earning an **income**. This creates opportunities for diversity, filling the skills gap and more.





## MCC Apprenticeship Community Resources





#### **FOCUS ON THE BUSINESS**

Always focus on the business! Ensure needs are consistently met.

**DESIGN ON-THE-JOB TRAINING**  Customize by facility, process or need. Tour facility - get internal buy-in. Make it trackable.

**DESIGN The Related Technical** Instruction

Choose credit offered at MCC, create a non-credit program at MCC or a combination of both.

Set up a COMMITTEE Set up a committee for new apprenticeship selection, apprentices support, a room to studiy in - anything that will ensure success at your facility!

**ASSIGN** A Mentor

Choose a seasoned employee, manager, or someone interested to help "pass it on."

IDENTIFY **Apprentices**  Select from incumbent workers, veterans, MCC students, justice involved individuals, etc. Program

**EXECUTE** | Work with MCC to apply, administration, OJT tracking and enroll.





## **Apprenticeship AAS Completion Degrees**









- Twenty available "Completion Degrees"
- Working to create "articulated credit"
  - Easier transfer to a 4-year college degree
  - Greater transparency for earned credit
  - Offering "credit for prior learning" tends to increase adult completion<sup>1</sup>
- Recruitment Activities
  - Increases exposure and recruitment
  - Increases perception for the skilled trades = college degree attainment
  - It's the right thing to do!















156 percent of students 25 and older who earned prior learning assessment (PLA) credit graduated from a degree program compared with 21 percent of their peers without PLA credit. American Council on Education, 2015



#### Construction Carpentry Apprenticeship Degree Completion Program

201802 Revised 3/2020 (Fall 2019)

COLL 100	First Year Seminar	1		
General Education Requirements		Credits	Semester Taken	Prerequisites
ENGL 101	Composition and Reading I	3		ENGL 90 with a minimum grade of S or appropriate placement score
HIST 120 HIST 121 POLS 136	United States History to 1865 <b>or</b> United States History Since 1865 <b>or</b> Introduction to U.S. National Politics	3		
COMM 100	Fundamentals of Speech	3		ENGL 90 with a minimum grade of S or appropriate placement score.
Option 1: MATH 103 MATH 120 MATH 104 MATH 130 Option 2: MATH 150	Technical Mathematics I or College Algebra and Technical Mathematics II or Trigonometry PreCalculus or higher	5-6		MATH 31 with a grade of S or appropriate placement (MATH 103 and MATH 104) MATH 95 with a grade of C or appropriate placement (MATH 120 and MATH 150) MATH 120 or appropriate placement score (MATH 130)
Any course numbered 100 or higher from the following disciplines: ART, ANTH, COMM, ECON, ENGL, FOREIGN LANGUAGE, GEOG (Except 104,110 or GIS Courses), HIST, HUMN, MUSI, PHIL, POLS, PSYC, SIGN, SOSC, SOCI, THEA		3-5		
Minimum Total General Education Credit Hours		17-20		

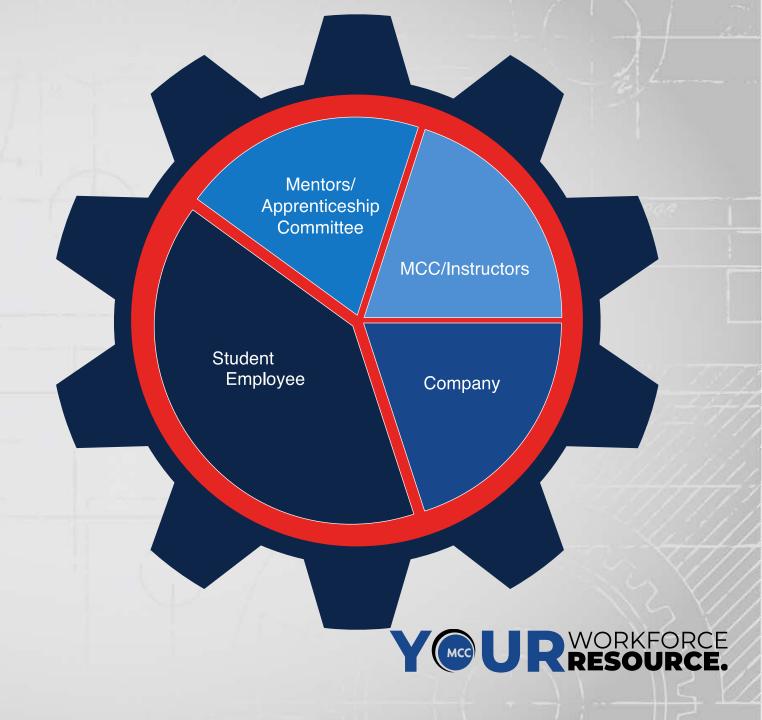
Specific Program Requirements						
BUSN 200 Business Management	3					
CSIS 100 Digital Literacy <b>or</b> CSIS 115 Computer Concepts and Applications	2-3					
EHSS 112 Introduction to Health and Safety for Construction	1					
INTE 151 Industrial Rigging	3					
Carpentry Apprenticeship (Credit by Certification*)	29					
General Electives	6					
Total Credit Hours	62-66					

<sup>\*</sup> Federally approved carpentry apprenticeship program that contains a minimum 450 clock hours of classroom instruction and 6000 clock hours of on-the-job training. Transcripted upon completion of 15 hours of MCC coursework and documentation of certificate and/or journeyman card for the appropriate craft.



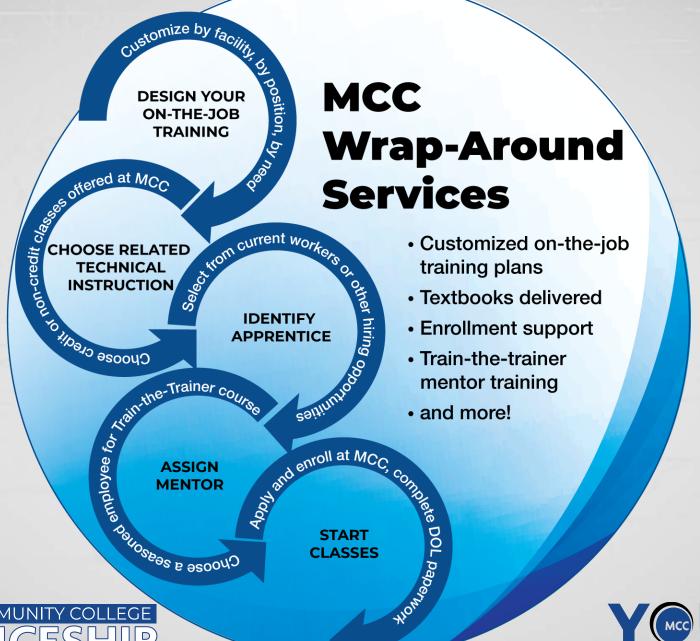


## MCC as the Intermediary





Fee includes: books, fees, tuition, program management, enrollment services, and more.







## **Building OJT**



Structured
On-The-Job Learning





Mastered
Competencies











## **Related Technical Training**



**Employer Designed & Driven** 

- Courses are chosen to parallel with on the job training.
- Customized programs can be built using any of the classes that MCC currently offers
  - All necessary pre-requisites
  - Stackable credentials
  - Credit for prior learning
  - Flexible Apprenticeship Certificate





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## Mentoring & Training

- Mentor training expanded in 2020:
  - 4 training sessions mixed online and in-person
  - LinkedIn portal to connect mentors
  - Provide additional mentor resources
  - "Non-credit" course with transcription









### Apprentice Gains Stackable Credentials

#### **Industrial Technologies**

INTE – Apprenticeship Certificate

\*Student must be in an approved DOL apprenticeship program to select this certificate

Program Requirement					
MATH 103 Technical Math I	3				
INTE 112 Industrial Electrical DC Principles	2	Concurrent enrollment or completion of MATH or higher			
INTE 113 Industrial Electrical AC Principles	2	INTE 112 or equivalent	Sureau of Apprentices by and Training		
Electives: Any 100-level course from the following: AUTO, CIMM, INTE, EHSS, ETEC, HVAC or WELD  Total Core Program Requirements  Specific Program Electives: CIMM, INTE, EHSS, ETEC, HVAC or WELD			Certificate of Completion of Apprenticeship This is to verify that		
			JANE DONOVAN has completed an apprenticeship for the occupation CAPPENTER ander the sponsorthy of SOUTHWIST MEDICAL AMERICAN ASSOCIATION		
			in accordance with the basic standards of apprenticatiop established by the Secretary of Cabox Expert E.G.L.		
Total Credit Hours Required for the INTE – Apprenticeship Certificate	42		agonal problem 6005, 1 VALLANIA		





#### Want to Hire an MCC Student?





Career Services will review, modify and/or edit for YES appropriate information relevant to the position for which you are applying.



You will work with Career Services to develop a résumé suitable for the position in which you are applying.



#### **NEXT STEPS**



You will sign a "Letter of Intent" agreeing to use the résumé and skills you learned moving forward with potential employees.

You will also learn more about the Apprenticeship program at MCC and identify the areas that you are interested in working in (must have skills and/ or course work in those areas).

#### THE PROFESSIONALISM COURSE

You will discuss things like:





Responding to requests; check email daily

Preparing for possible pre-employment testing, etc.



#### **NOW. WE WAIT...**

You are now entered into a pool of applicants that employers can choose from when they are interested in hiring students with skills.

- · If interested, the employer will contact you.
- Please be sure to check your email and voicemail regularly.
- There is no guarantee that you will be hired for an internship.







## Internal Apprenticeship Department





### **MCC Departments Involved**



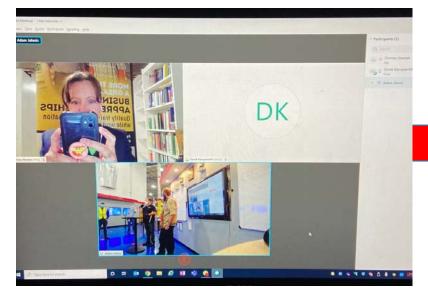








- Apprenticeship Finalized March 2020
- 11 Apprentices + 4/5 more
- Maintenance Mechanic
- Served a significant community need





- Apprenticeship Finalized March 2020
- 14 Apprentices
- Robotics Maintenance Mechanic
- Completed 2 Apprentices during COVID!



YOUR COLLEGE. YOUR FUTURE.

## UAW Ford Registered Apprenticeship

#### **UAW Apprentice Tracks**

- Electrician
- Industrial Truck Mechanic
- Millwright
- Pipefitter
- Tool&Die Maker
- Tool Maker
- Welder



#### MCC is NOT the Apprenticeship Sponsor

 DOL Sponsor Number: MO729780001 – Ford Motor Co. Kansas City Assembly JATC

#### **UAW Program includes:**

- 44 courses
  - 7 Campus programs
  - 2 Campus locations
- 95% have B+ or higher
  - Completed 53 in 2020





## **Apprenticeship Offers Better**

2. S It's A Conversation – Requires a

ar GREAT deal of back and forth -Faculty, Campus, Business Schedules WO

3. Offe COUL partr

	. 10/ 1 1 1	10	20	
	5 INTE 112	13	18	
11 = 273	7 INTE 273	11	18	
NTE 225	12 INTE 225	5	177 meet pre-req	
ITE 113	3 INTE 113	13	16	





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...eet pre-req

2311 meet pre-req

Summer (12 seats) Fall 2020 - EX

Summer (16 seats)

Fall 2020 - EX

Fall 2020 - EX

Running every semester Fall 2020 - Ex

Summer? Fall 2020 - Ex

Fall 2020 - EX Fall 2020 - EX

## **Outreach During COVID**

LinkedIN Sales Navigator



Partnering in Crises – Business Web Series







## Goodwill Apprenticeship Prog

- Warehouse Tech Goodwill Industries (Dock Worker)
  - O\*NET-SOC CODE: 53-7062.00 RAPIDS CODE: 2084HY
- Hybrid Program
  - 2000 minimum 2690 maximum hours of On-the-Job Training (OJT)
  - 164 hours of related instruction
  - OSHA 7005, EHSM 7941, EHSM 7950 and soft skills
- Different Objective!
  - Apprentice could move UP within Goodwill
  - More likely to prove employment capability, training and future job opportunities







Proposed Apprentice/Mechanic Vice President. Engineering Flightpath Vice President, Manager, **APPRENTICESHIP** Director, PROGRAM Project Manager Metropolitan Community College Supervisor, Business & Technology | Longview | Maple Woods | Penn Valley Lead Engineer **DOL Sponsor Number:** Master 2020-MO-74460 -Mechan **Aviation Technical** Mechanic OPERATIONS / COMPONE Vice Associate President Services Engineer Mechanic Manager Mechanic Current Participants = 16, adding <30 in next 2 Apprentice Clerk III / years Apprentice Clerk It / Clerk I Apprentice Assistar Onramp to MCC Credit Courses - Credit by Certification MCC Credit By Certification ~ 23 credits



#### Life Transformation Cycle

Breaking the cycle of poverty through hope, resources and a plan

#### Poverty/Crime Cycle



#### Before Connections to Success

Without intervention, the cycle of poverty continues because of:

- The high rate of adult unemployment and underemployment
- Living in impoverished areas with significant high school drop out rates
- Limited education and vocational skills
- The lack of guidance and mentorship offering hope and help

And the cycle continues....

#### Connections to Success Transition Cycle

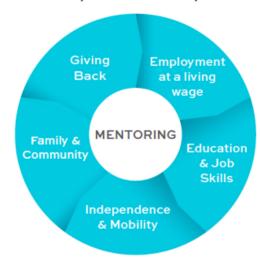


#### While Attending the Program

Connections to Success program participants:

- Are mentored by staff and volunteers
- Acquire new and improved skill sets
- Build resumes and develop a life plan
- Can receive tutoring for literacy and/or GED
- · Are counseled on health and wellness
- · Learn life skills such as personal financial management
- · Participate in transitional employment
- · Are prepared for interviews and suited in interview attire
- Network with professionals for employment placement

#### Economic Independence Cycle



#### **Participation Outcomes**

Participants are now equipped to:

- Achieve economic independence at livable wages
- · Purchase their own vehicles and homes
- Further their education
- Become role model parents and spouses
- Contribute to the local economy as taxpayers; purchase goods and services
- Break the cycle of generational poverty and incarceration, beginning with their children

## **Standard Operating Procedure**







## **#MOApprentices**

Missouri leads the way in Apprenticeship programming

Metropolitan Community College – Apprenticeship Program named Missouri's "2019 Apprenticeship Provider of the Year"



**COMMUNITY COLLEGE** 









We signed an Executive Order creating the Office of Apprenticeship today. With a united vision and a dedicated team, I truly believe we can create the strongest, most competitive workforce — prepared to fill the jobs of the future.





## Thank You

Shonda R. Atwater
Apprenticeship Director

Apprenticeship Director

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**Business Technology Campus** 

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FUTURE.